



ISO 9001:2015

Why has the standard been revised?

ISO standards are reviewed every five years and revised if needed. This helps ensure they remain useful tools for the marketplace.

The challenges faced by business and organizations today are very different from a few decades ago and ISO 9001 has been updated to take this new environment into account.

For example, increased globalization has changed the way we do business and organizations often operate more complex supply chains than they did in the past. In addition, there are increased expectations from customers and other interested parties and, with more access to information, today's wider society has a stronger voice than ever before. ISO 9001 needs to reflect these changes in order to remain relevant.

What are the major differences ?

The most noticeable change to the standard is its new structure. ISO 9001:2015 now follows the same overall structure as other ISO management system standards (known as the High-Level Structure), making it easier for anyone using multiple management systems. More information can be found in Annex SL of ISO/IEC Directives Part 1 (the rules for developing ISO standards).

What benefits does the new version bring ?

The new version of the standard brings the user a number of benefits.

For example, ISO 9001:2015 :

- Puts greater emphasis on leadership engagement
- Helps address organizational risks and opportunities in a structured manner
- Uses simplified language and a common structure and terms, which are particularly helpful to organizations using multiple management systems, such as those for the environment, health & safety, or business continuity
- Addresses supply chain management more effectively
- Is more user-friendly for service and knowledge-based organizations